Virtual SSC Student Instructions

1. First navigate to the Virtual SSC at:
   http://www.sa.sc.edu/ssc/virtual/
2. Click on the “Click here to Access Virtual SSC” button.
3. Click the “Guest” option and type your name.

4. Once the Virtual SSC room loads send a message in the Adobe Connect chat window with the following information: First Name, Last Name, and the Course you need assistance with. Note:
   Further instructions are provided once the Virtual SSC room has loaded.

5. The tutor will respond shortly with a private message asking for your VIP ID. Please have this number ready.

6. The tutor will then place you into a “Breakout Session” for one-on-one tutoring. This breakout session will allow for the tutor and you to communicate privately with no other student being able to see or hear what you are saying.
7. The tutor will enable your audio and video so they can see and hear you. If you do not have a web cam or microphone this option will not be available to you.

8. To turn on the microphone click the microphone icon in the main menu bar. To turn on the webcam click the microphone icon in the main menu bar or click the “Start My Webcam” button in the Video pod.
9. The tutoring session will begin. Note the tutor may enter in and out of other Breakout Sessions to assist other students during your tutor session.
10. Please be prepared with the topics you wish to discuss with the tutor.