What is Multifactor Authentication?

Multifactor authentication (MFA), also known as two-step or two-factor authentication, is required to access systems on the USC network that store Personally Identifiable Information (PII). MFA requires students to take an extra step to confirm their identity each time they log in to university systems that store PII, including my.sc.edu.

MFA adds an additional layer of protection to your accounts and the data you access through them. Think of it as a new deadbolt lock for your accounts. Because MFA requires something only you have, if your password gets stolen, it will be much more difficult for someone to access your account and subsequently compromise personal or university data.

How Does MFA Work?

The Division of Information Technology has selected Duo Security to provide MFA service to the university. To use the service, you will need to enroll and determine what you will use with your VIP ID or USC Network Username and password to access university systems. The quickest and easiest way to do this is with the Duo Mobile app on your smartphone. The app is available for free in the App Store, on Google Play, and in the Microsoft Store. After downloading the app, you will log in to my.sc.edu with your VIP ID and password and select “approve” in the Duo Mobile app on your phone to confirm your identity before you are authenticated on the system.

How Do I Get Help?

If you have questions or need support, visit the Carolina Tech Zone, call the Service Desk, or visit our MFA site online.

Visit
Carolina Tech Zone
1244 Blossom Street*
Corner of Blossom and Sumter
Monday-Friday
8 a.m.-6 p.m. (Fall and Spring)
9 a.m.-4 p.m. (Summer)

Call
Service Desk
803-777-1800
Monday-Friday
8 a.m.-6 p.m.
uts.sc.edu

Online
uts.sc.edu
Choose “Multifactor Authentication” in Popular Links

From this point forward, when you attempt to access a university system, such as my.sc.edu, you will authenticate by entering your Network Username and password on your computer and approving the request on your smartphone using the Duo Mobile app.

uts.sc.edu

*The Carolina Tech Zone is moving in Fall 2017. Please check our website—uts.sc.edu—for the current location.

Online
uts.sc.edu
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